



## DIGIGUIDE

AN EAC SOLUTION

EAC's innovative solution to help you easily view service and operation information on a mobile device with no need to republish, reformat, or redevelop your documents. DigiGuide leverages your existing, structured content so there is no new authoring required.



## OUR SOLUTION

EAC is giving more accessibility to companies who send employees into the field. With DigiGuide, workers no longer need paper instructions, allowing them to view instructions on a device - whether it's an iPhone, Android, tablet, or a computer. Technicians are guided through procedures, one step at a time while signing off on each of those steps. Not only does this create accountability for the employee, but companies are also able to access data around how long each step is taking in case they need to streamline their workflow. Now, workers can cross-reference steps, have their instructions read to them, and even have access to the procedures offline.

## WHY CHOOSE US

- ✓ No authoring required. Ability to use pre-existing content.
- ✓ Simple to start, implement, and deploy with pre-built reporting and execution tracking.
- ✓ Cloud-based (SaaS) and low overhead costs.

## HOW TO GET STARTED



### Hosting **DigiGuide**

To get started with DigiGuide, you'll first need your documentation (such as S1000D) and a server to host our tool.



### App **Configuration**

Once you download DigiGuide from the app store (Available on the Apple Store or Google Play), you'll be provided a unique QR to set desired application settings and configure your server location.



### Uploading **Data**

It's time to set up a data load between your content repository and your new server to make sure your teams are able to access their documentation when it matters most. DigiGuide dynamically publishes up-to-date work instructions from the latest document revision on your server to ensure accuracy, compliance, and quality.



### Ongoing **Maintenance**

In addition to ongoing maintenance and consistent updates, we'll also have a team of experts ready to help you along the way. Your administrator will be given specific guidelines in order to get their users up-to-speed quickly and efficiently.