



EAC ALLIANCE FOR FORMLABS

EXPERT 3D PRINTING SUPPORT

The EAC Alliance program is specifically designed to provide on-site and remote technical support on Formlabs Form 3+ and Form 3L printers. Multiple levels of support are available to suit your organization's specific needs to ensure maximum productivity.

SILVER

STANDARD CONTENT

On-Site & Remote Services

TRIPS ON-SITE

Up to 3 Trips On-Site

RECOMMENDATIONS

Up to 2 Printers

EXCLUSIONS

Form 2 Printers

Fuse Printers Require a
Separate Maintenance
Agreement

\$4,999

ANNUALLY

GOLD

STANDARD CONTENT

On-Site & Remote Services

TRIPS ON-SITE

Up to 4 Trips On-Site

RECOMMENDATIONS

Up to 4 Printers

EXCLUSIONS

Form 2 Printers

Fuse Printers Require a
Separate Maintenance
Agreement

\$6,999

ANNUALLY

PLATINUM

STANDARD CONTENT

On-Site & Remote Services

TRIPS ON-SITE

Up to 5 Trips On-Site

RECOMMENDATIONS

Up to 5 Printers

EXCLUSIONS

Form 2 Printers

Fuse Printers Require a
Separate Maintenance
Agreement

\$8,499

ANNUALLY

STANDARD SERVICES AVAILABLE

ON-SITE SERVICES

Preventative maintenance on Form 3+ and 3L printer models

Fix and repair printers to run at optimal levels

Share log of printer activities via CSV files (access approval by customer is required)

REMOTE SERVICES

Troubleshooting and resolution techniques

Regular check-ins to ensure positive customer experience

Virtual assistance through EAC's Customer Experience Center (CXC)

THE BENEFIT TO YOU

- Whether you're managing a single printer or a high-throughput fleet, get everything you need to master your production needs.
- Tailored to professionals, our Alliance plans are designed to meet the needs of your business and deliver a rapid response to critical issues.
- All Formlabs hardware comes with a basic one-year limited warranty and email support. Purchase an Alliance Plan to get even more great benefits.